

# Carryout G3 Automatic Portable Satellite Antenna FAQs

## PROGRAMMING

### **Q. What satellite providers and satellites work with the Carryout G3 antenna?**

A: The Carryout G3 antenna is compatible with the following:

DIRECTV - 101°, 119°

DISH - 110°, 119°, 129°

Bell TV - 82°, 91°

### **Q. Can I get HD service with the Carryout G3 antenna?**

A: HD programming is available with DISH and Bell TV. Keep in mind that in order to receive HD programming, you must have an HDTV as well as an activated HD receiver with an HD programming package (sold separately).

### **Q. Is the Carryout G3 antenna compatible with Shaw Direct service in Canada?**

A: No, the Carryout G3 antenna is not compatible with Shaw Direct.

### **Q. I have cable at home and don't want to switch or pay for satellite programming all year when I will only need it for a few months. What are my options?**

A: DISH offers pay-as-you-go programming. There are no contracts and no commitments—simply pay for the months you would like satellite television service. Call 1-877-435-0181 to sign-up or visit [www.winegard.com/dishnetwork](http://www.winegard.com/dishnetwork) for more information.

### **Q. Where can I get a receiver and programming?**

A: For receivers and programming, call 1-866-609-9374 or visit [www.winegard.com/receivers](http://www.winegard.com/receivers).

### **Q. Will I be able to watch Bell TV in the United States with the Carryout G3 antenna?**

A: The Carryout G3 antenna will work in areas where Bell TV provides a signal. Bell TV has recently significantly reduced signal coverage in the United States, and viewing outside of Canada will be extremely limited.

### **Q. Will my DIRECTV/DISH service work outside of the continental United States?**

A: Generally, coverage is limited to the continental United States. Coverage may be available outside of the United States but will be limited.

## GENERAL FEATURES

### **Q. Does the Carryout G3 automatically toggle between satellites?**

A: Yes. As you change the channel, the Carryout G3 antenna will automatically toggle to the corresponding satellite.

### **Q. How many receivers can I hook up to the Carryout G3 antenna?**

A: The Carryout G3 antenna has two satellite outputs. Two single-tuner receivers can be hooked up to the antenna, or one DVR (dual-tuner) receiver can be hooked up to the antenna.

### **Q. If I hook up two TVs to the antenna, can I watch any program on either TV?**

A: You can watch any program on either TV as long as the programs are on the same satellite.

### **Q. Does Winegard Company recommend using a DVR with the Carryout G3 antenna?**

A: DIRECTV and DISH do not recommend using receivers with internal hard drives in a mobile environment prone to excessive vibration or heat. For this reason, Winegard recommends a single tuner receiver.

### **Q. Does the Carryout G3 antenna work with a DVR?**

A: Yes, the Carryout G3 antenna can be set up to work with most DVR receivers. Two coaxial cables will need to run from the Carryout G3 antenna to the DVR, and the receiver will only be able to watch or record from one satellite at a time, which may limit some DVR functionality. The Carryout G3 antenna is not compatible with H25, HR34, or HR44 for DIRECTV (unless the SWM-840 accessory kit is added). The Carryout G3 antenna is not compatible with the Hopper/Joey for DISH.

### **Q. Can I mount the Carryout G3 antenna to my RV?**

A: With Model RK-4000 Roof Mount Kit (sold separately), the Carryout G3 antenna can be permanently mounted to a RV.

### **Q. Will the Carryout G3 antenna work while in-motion?**

A: No, the Carryout G3 antenna is a stationary antenna.

## SETUP

### **Q. Does the Carryout G3 antenna need to be perfectly level?**

A: No. However, the antenna may take longer to lock onto signal if the antenna is not level.

### **Q. Do I need to go through all receiver setup steps every time I use the antenna?**

A: As long as the receiver configuration has not been altered since last usage, no re-configuration is necessary. If the configuration has been changed by connecting the receiver to a different antenna, re-configuration may be necessary and instructions can be found in the user guide or online at [www.winegard.com/receivers/setupguide.php](http://www.winegard.com/receivers/setupguide.php)

**Q. What do I need to set up the Carryout G3 antenna and power inserter?**

A: You will need a TV, an activated receiver with programming package, and a 110/120VAC outlet, and the included coaxial cabling for the Carryout G3 antenna to complete setup.

## **POWER INSERTER**

**Q. Are any other Winegard products compatible with the power inserter?**

A: No, the power inserter must only be used with the Winegard G3.

**Q. Can I use any coaxial cable with the Winegard G3?**

A: No, you must use the supplied coaxial cable provided to you by Winegard Company.

**Q. What additional features does the power inserter provide?**

A: The dipswitches are easily accessible on the power inserter. This provides quick access to provider changes and eliminates the removal of the dome. Additionally, the power inserter has onboard LED diagnostics, delivering immediate operational feedback.

## **TROUBLESHOOTING**

**Q. What happens if the Carryout G3 antenna stops working or if I can't set up the antenna properly?**

A: Contact Winegard Technical Services by emailing [help@winegard.com](mailto:help@winegard.com) or by calling 1-800-788-4417.